

### Housing Instability and Brain Injury: Understanding the Connection and Opportunities for Services and Systems

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### **Objectives**

- By the end of this presentation, attendees will be able to describe how social determinants of health (SDOH) impact recovery and housing stability in people with a brain injury.
- By the end of this presentation, attendees will be able to identify at least 2 strategies that can be used within their day-to-day settings to support people with brain injury experiencing housing instability or homelessness.
- By the end of this presentation, attendees will be able to identify at least 2 system-wide strategies that can be to increase access to services for people with brain injury experiencing housing instability or homelessness.

Intersection of SDOH, Brain Injury, and Housing



What can we do about it?

## Mentimeter:



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## Social Determinants of Health and Brain Injury

### **Defining Social Determinants of Health**

"Conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks."

Social determinants of health are the primary cause of health inequities across communities.

#### **Social Determinants of Health**



Social Determinants of Health Copyright-free



#### **Social Determinants of Health**



Children from low-income families, or who have disabilities or experience social discrimination have lower academic performance and are less likely to graduate from high school or go to college

Lower education is associated with poorer health and shorter life span

Lower education levels are associated with lower-paying jobs and increased risk of chronic health conditions

Populations identified as having decreased reading and comprehension skills (functional literacy) include:

Lower income

BIPOC communities

Unemployed

Older adults

Inner-city and rural residents

Incarcerated

Those who didn't graduate high school

Those living in poverty

#### **Social Determinants of Health**



1 in 10 people in the US live in poverty - impacting many people's ability to access health care and housing

Steady employment is linked to improved health

People with disabilities and lower education have more limitations in the workforce and more economic instability

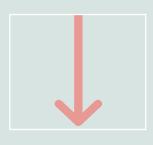
## Economic Stability and Disability in the United States:



11.6% of the U.S. population is living in poverty making less than \$12,400 per year



The annual income for a Supplemental Security Income (SSI) recipient is around \$9,528



People with disabilities live in poverty at more than twice the rate of people without disabilities

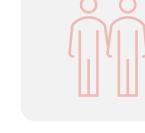
#### **Social Determinants of Health**



Increased social support can impact multiple health factors including mental health, cognition, and recovery from trauma

Robust social support networks can protect against negative impacts of the environment

Certain sub-populations are more likely to have smaller social and community networks (e.g., LGTBQIA, older adults, those with mental health diagnoses)



Are smaller

Social supports and networks for adults in poverty:

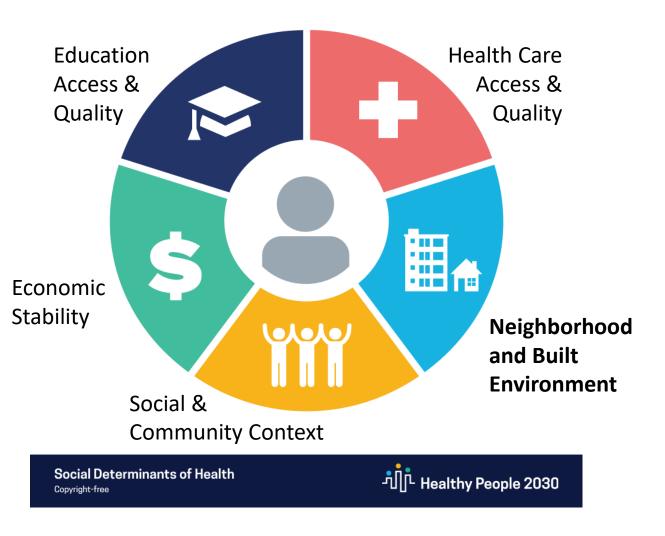


Are not as protective against stress



Do not provide economic benefit

#### **Social Determinants of Health**



The neighborhood someone lives in has significant impact on their health and well-being

Minoritized populations and those in poverty are more likely to live in neighborhoods with increased health risks (e.g. unsafe water or air)

Neighborhood structure and resources can impact access to transportation, health care, and resources needed for survival (e.g. food)

## Transportation barriers impact those who are:



Living with a disability



Living in rural communities



Low income

#### **Social Determinants of Health**



People without health insurance are less likely to have a PCP and able to afford medical care and medications they need

Many individuals lack access to primary care providers due to insurance or distance from health care settings

Health events that result in lack of income have significant impacts on poverty and financial status

# Housing instability and decreased economic standing is associated with:



poorer health access



being uninsured



postponing needed care



postponing medications



higher hospitalization rates

### Adverse Childhood Experiences (ACES)

## Potentially traumatic events that occur in childhood

- Experiencing violence, abuse, or neglect
- Witnessing violence in the home or community
- Having a family member attempt or die by suicide
- Experiencing discrimination

## Or aspects of the environment that affect safety, stability, and bonding:

- Substance use or mental health problems
- Instability due to parental separation.
- Instability due to household members being in jail or prison
- Housing instability/homelessness
- Food insecurity

#### **ACES**

#### **Social Determinants of Health**



#### ABUSE

#### NEGLECT

#### HOUSEHOLD DYSFUNCTION



Physical

**Emotional** 



**Physical** 



Mental Illness



**Incarcerated Relative** 



**Emotional** 



Mother treated violently



Substance Abuse



Divorce



Credit: Robert Wood Johnson Foundation

Sexual



Long-term health consequences and increased risk for chronic health and behavioral conditions ... and brain injury



## Homelessness and Housing Instability







#### Street/Outside

#### **Abandoned Buildings**

or other places generally not considered safe or fit for occupancy





#### **Encampments**

<u>Typically including:</u> residents sleeping outside in tents or other physical structures, storing belongings in the same location for a sustained period



or other day-to-day paid housing





#### Transitional Housing

Time-limited housing intended to support a transition to permanent housing

## Where Does Homelessness Happen?



Understanding the definitions of homelessness

Considered "homeless" by the US Department of Housing and Urban Development [HUD] Considered "homeless" by the US Department of Health & Human Services (HHS)



#### **Exiting Incarceration**

with no plans for permanent housing or shelter

#### **Exiting Treatment**

with no plans for permanent housing or shelter





#### **Supportive Housing**

Permanent or long-term option designed to provide housing assistance paired with supportive services



or living with others in an otherwise temporary arrangement

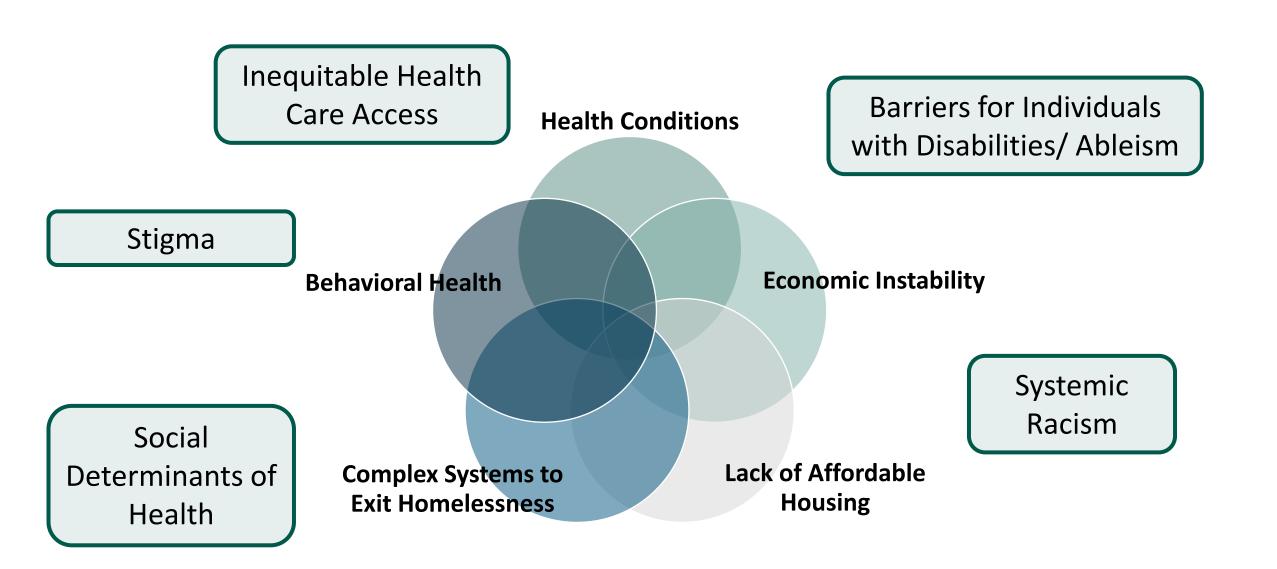




### At-Risk of Homelessness

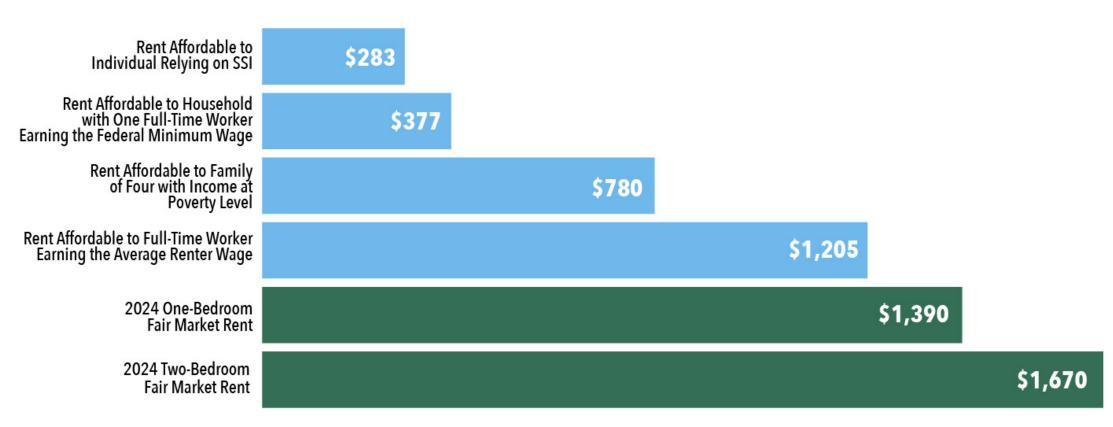
Such as facing eviction, among other <u>unstable situations</u>

### So, what causes homelessness?



#### **RENTS ARE OUT OF REACH**

- Current affordable housing stock only meets 1/3 of demand
- 1% of housing stock is wheelchair accessible
- Less than 5% can accommodate moderate mobility disabilities







## SDoH and Brain Injury: What's the Connection

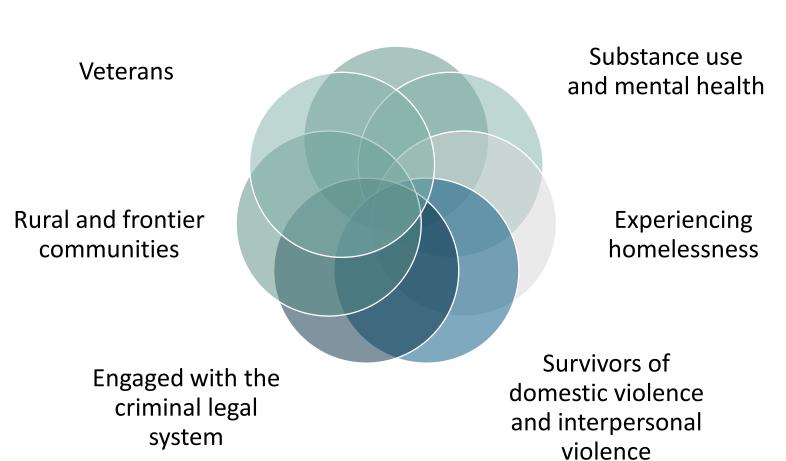
BI as a cause of homelessness

BI contributes to long-term homelessness



### Populations Impacted by SDoH and Bl

#### Living in Poverty/ History of ACES



## Experiencing Poverty / History of Aces

Overall poorer access to health care

Environments of those living in poverty increase risk of sustaining a BI

Caregivers may not be able to give comprehensive long-term support

Poverty may worsen when ability to return to employment is limited after injury

More than 50% of adults experiencing homelessness have sustained a TBI

## Adults Experiencing Homelessness

There is a high correlation of mental health symptoms and a history of BI for adults experiencing homelessness

More than 25% of adults experiencing homelessness have sustained a moderate – severe TBI

# Domestic and Interpersonal Violence Survivors

BI is under-identified in survivors of domestic and interpersonal violence

A woman's face, neck, and head are most frequently injured during physical DV

Emerging studies indicate victims of DV/IPV have below average recoveries from BI

One study of 5 DV agencies found 85% of survivors experienced blows to the head.

The same study found 83% of survivors experienced strangulation

## Engaged with the Criminal Legal System

Up to 60% of those incarcerated have a history of BI

There is also a high correlation with history of BI and ongoing mental health symptoms and substance use

History of BI may contribute to having a higher risk of re-offending

Juvenile offenders are more likely to have a BI than the general (youth) population

## Rural and Frontier Communities

Not seeking care for mild – moderate BI

Risk from daily life roles and activities

Lack of access to long-term brain injury support and resources

Limited community re-integration

Underdiagnosed long-term psychiatric needs

## Veterans

Dishonorably discharged for behaviors related to BI and/or PTSD

A report to Congress in 2017 found over 10,000 former service members may have been discharged following BI

Veterans without benefits will receive care in community settings

Dishonorable discharge status is associated with homelessness, criminal justice involvement, and the presence of substance use and/or mental health conditions

## People With Mental Health Conditions or Who Use Drugs

#### More likely to be impacted by ACES

Opioids prescribed as a way to manage longterm chronic pain

Increase in anoxic injury due to overdose and resuscitation through Naloxone

Challenges in engaging in substance use programming as a result of brain injury

Long-term substance use and impact on cognition

Increased stigma and decreased care experienced by those with substance use

Bl as a cause of homelessness

BI contributes to longterm homelessness

BI is a consequence of homelessness

### **SDoH and Brain Injury Recovery**

#### **Contributors to brain injury recovery**

Age of injury

Severity of injury

Location of injury

Length of post-trauma amnesia

Predictors of social integration and positive outcomes after BI

Social Support

Social History/ Vulnerability

Cognitive Reserve

## Cognitive Reserve

What were literacy and education skills prior to BI?

Will the current cognitive skills impact ability to resume work?

Can the person manage complex IADLs in the community?

Can the person navigate systems to access needed resources?

Were cognitive impacts identified and treated?

Are there comorbid conditions impacting cognition?

## Social Support

Is there a stable place for the person to discharge to or live?

Can others afford to support the person?

Do they transportation to appointments?

Does the person have someone that can compensate for things affected by the BI?

Is there emotional support?

Are the existing support systems able to support the recovery process?

# Healthcare Access

Does the person have access to insurance?

Does the insurance cover the health care needed?

Does the person live somewhere that providers can treat BI and its effects?

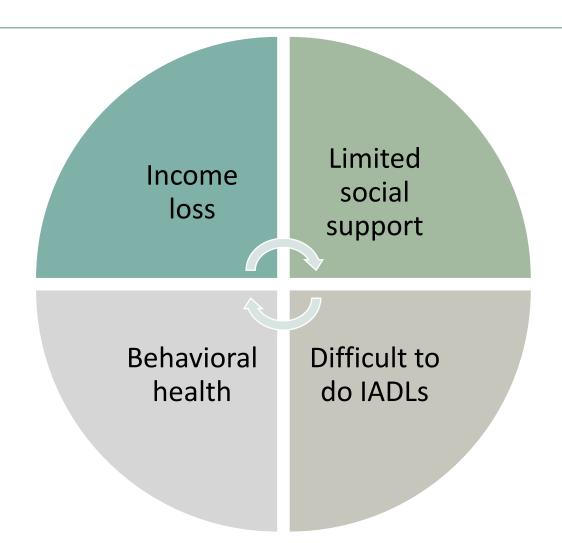
Can the person prioritize their healthcare?

Does the health care provided accommodate for a lack of resources?

Is there bias in the care provided or from providers?

**51% - 92%** of those experiencing homelessness experienced their first TBI before their first experience of homelessness or marginal housing

#### How does this result in homelessness?



# Trajectories into Housing Instability and Homelessness

Factors correlating to homelessness and brain injury include:

Gender

Education level

History of ACES

Substance use

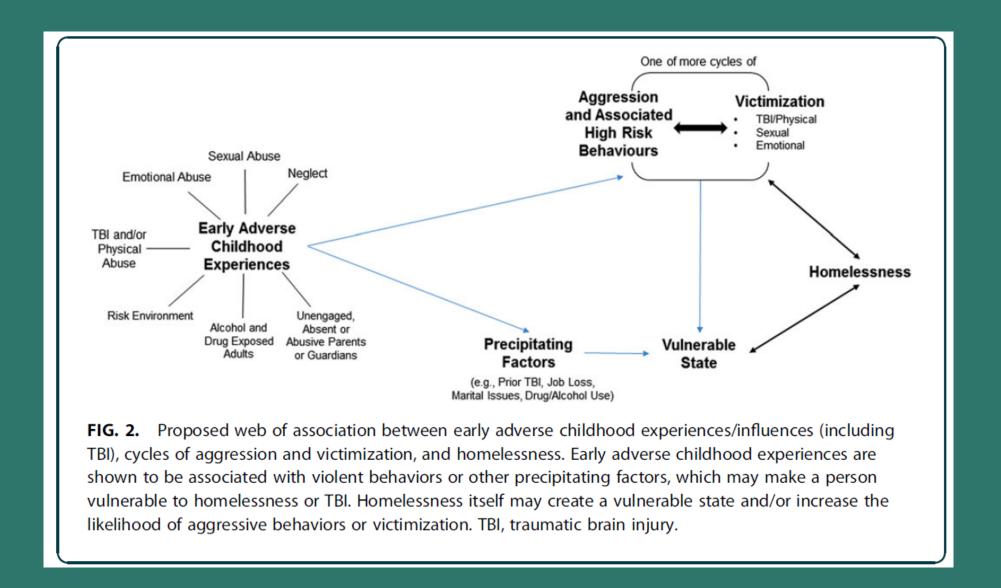
Physical environment

Bl as a cause of homelessness

BI contributes to longterm homelessness

BI is a consequence of homelessness

## Associations of ACES, BI, and Homelessness



#### Brain Injury Risk While Homeless

Causes are more likely to be injuries sustained outside (e.g. on the street) or by assault as a result of environmental risk

Homelessness increases substance use – which increases risk for brain injury

Sustaining a brain injury while homeless increase mortality risk after injury

Barriers to health care for those experiencing homelessness or housing instability include: Cost

Lack of insurance coverage

Feeling labeled, stigmatized, or invisible to health care providers

Limited or poor transportation

Lack of access to telephones & mail

Inability to take time off work

Difficulty reaching their provider through the phone

Feeling discriminated against

Forgetting the appointment

Wait times at the office

Difficulty scheduling an appointment

Health Literacy

(Allen et al., 2017; Baggett et al., 2010; Cocozza Martins, 2008; Ford et al., 2018; Kaplan-Lewis & Percac-Lima, 2013; Nickasch & Marnocha, 2009)

## Disability and Homelessness

25-40% of people experiencing homelessness have a disability

When denied access to shelter (because shelters are inaccessible or because the shelter feels they are inappropriate/unsafe to stay there) – 70% of people with disabilities stay in outside locations

High levels of health conditions, chronic illness, and geriatric conditions are risk factors for functional impairment and developing challenges with function at earlier ages

Bl as a cause of homelessness

BI contributes to longterm homelessness

BI is a consequence of homelessness

## Homeless Services & Systems

#### Shelter

- Emergency shelter
- Low-barrier shelter
- Recovery/abstinence based shelter
- Transitional housing
- Encampments/outside

#### Housing

- Continuum of Care
- Coordinated Entry
- Permanent Supportive Housing
- Affordable/subsidized housing

#### Health Care

- Health center
- Street medicine
- Free clinics
- Medical respite care

#### **Basic Needs**

- Day centers
- Drop-in centers
- Meal programs
- Mail
- Social Services
- Case management



# Additional Factors Impacting Cognition

Medical

**Developmental Disability** 

HIV

Substance use

Mental health diagnosis

Medical interventions/being in an ICU

**Chronic Conditions** 

#### **Environmental**

Unstable, unsafe, or inadequate housing

Poor nutrition / Lack of access to food

Sleep deprivation

Trauma

Stress

Low literacy

## What happens after a person becomes homeless?

Overall longer time spent homeless

More likely to be unsheltered

Assumed to not be able to manage independent living

Difficulty navigating complex resource systems

# Check-in and Discussion

Are these populations that I am currently seeing in my workplace?

If no, why might that be the case?

What are some initial ideas about how we can be more inclusive of those affected by SDoH?

# Addressing SDoH and Housing within Brain Injury Services

# What do we know about approaches for BI in people experiencing homelessness?

- Most unhoused patients who receive treatment for a BI do not have access to or attend rehabilitation services post injury
- Overall have lower rehabilitation outcomes when hospitalized in acute care brain injury units
- Brain injury practice guidelines do not integrate the needs of those impacted by DOH

More likely to access comprehensive care

Less likely to access comprehensive care

Long-term consequences

## **Approaches to Care: Aligning Models**

- Recognizes the likely existence of brain injury
- Accommodates for effects of brain injury

**Brain Injury** 

- Minimizes the harms
   associated with substance use
- Focuses on low-barrier access to services

Trauma-Informed Harm Reduction

- Recognizes the likely existence of trauma
- Responds to trauma and avoids retraumatization

# Addressing BI & Homelessness



# Within Brain Injury and Rehabilitation Programs

# Recognize Multiple Impacts on Ability to Engage in Services

#### **Effects of Brain Injury**

- Cognition executive function
- Ability to return to work
- Ability to self-manage



#### **Social Determinants of Health**

- Is there housing?
- Are there other forms of income or finances?
- Are services accessible?



#### **Social Supports**

- Who is the available support system?
- Are they able to support and how?
- Are they unsafe or unsupportive?

#### **Priorities and Capacity**

- Are there other needs the person needs to address first?
- Are they capable of following what was recommended?

Include these considerations as part of the treatment plan.

#### What might this look like?

#### Social Supports

- Ask questions to both the person and support systems about what is realistic
- Adapt practices if caregiver is not available
- Be willing to engage with "informal" caregivers



# Assess Effects of Brain Injury

- Evaluate executive function and functional cognition
- Complete observational functional assessment of more complex skills/IADL and work
- Evaluate skills needed to return to community

# Priorities and Capacity

- Use motivational interviewing to identify concerns and needs
- Approach without judgment
- Integrate person into the goal setting



#### SDOH

- Screen for SDOH as part of intake and treatment planning process
- Engage with community resources who can meet these needs
- Assess accessibility of services to those affected by SDOH



## **Screening for SDoH**

#### **PRAPARE Tool**

- Developed for community health centers to screen for SDoH
- Available in 25 languages
- Acceptability found for different levels of health literacy

https://prapare.org/

#### **HOUSED Beds**

 Specific for unhoused/ unsheltered to determine a more effective treatment plan

#### **EPIC SDoH**

 Has specific SDoH questions that can be integrated into EPIC systems for screening and intervention

https://bettercareplaybook.org/resources/housed-beds-clinical-tool-taking-history-unsheltered-homeless-patient

https://www.epicshare.org/shareand-learn/houston-methodist-sdoh

## Staffing Training and Skills

Trauma
Informed Care

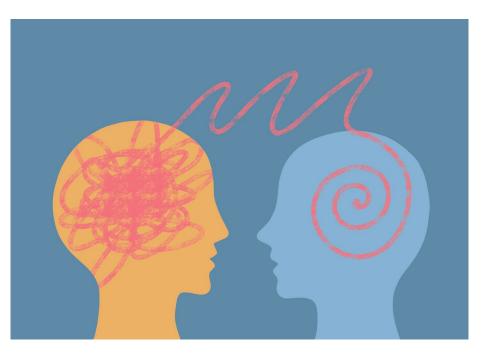
Motivational Interviewing

Social
Determinants
of Health

Harm Reduction

Bias/ Stigma Training

# Ensure an Understanding of Homelessness



- People will be focused on meeting basic needs and survival
- Symptoms of recent trauma(s) may be present
- Focus should be on engagement and relationship building
- Understand that people simply may not have capacity to add on additional services or engage with additional resources
- Transitions, even when positive (like moving into housing), can be challenging
- Acknowledge support systems and nontraditional caregivers
- Learn from those with lived experience

# Modifying Care and Discharge Plans When the Person is Unhoused

Longer hospitalization to complete more rehabilitation and increase function before discharge

Implementing strategies to address mental health, substance use, and pain to prevent AMA and early discharge

Connect with community supports as you would a caregiver

Warm hand-offs to community resources and supports

Identifying and providing adaptive equipment

## **Hospital Discharge Toolkit**



Findings Document

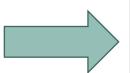
https://nhchc.org/resource/creating-care-and-discharge-plans-for-people-experiencing-homelessness-who-are-hospitalized-toolkit/



Introduction Videos



Discipline-Specific Checklists



- Prescribing providers
- Nursing
- Occupational Therapy
- Physical Therapy
- Social Work



**Additional Resources** 

#### Systems Level

Screening for SDoH and housing needs

Organizational support to modify plans of care

Increasing access to services

Integration with existing homeless services

# Within Homeless and Housing Services

# Identify and Address Brain Injury within Homeless Services and Programs

#### Screen for Brain Injury

- Integrate screening in regular practices
- Use a recommended screening for the population

#### **Train Providers & Staff**

- How to screen
- Strategies to compensate for and address needs of clients with BI
- How to safely engage and address behavior and emotional needs



#### **Ensure Accessibility of Services**

- Are systems easy to navigate?
- Are services accessible to all types of needs?

#### **Build Partnerships**

- Identify services for people with BI and eligibility criteria
- Facilitate connections and warmhandoffs

Include these considerations when adapting and developing services.

#### What might this look like?

# Ensure Accessibility of Services

- Adopt "no wrong door" policies
- Use health literacy guidelines throughout the organization
- Simplify systems and processes



# Screen for Brain Injury

- Use researched tools such as the OSU TBI-ID
- Integrate process into systems to ease burden on providers (such as EHRs or HMIS)
- Develop processes to follow-up on results (documentation, care plan changes, referrals)

#### Build Partnerships

- Creating a direct referral system between agencies
- Case conferencing to determine who might be eligible for services
- Work collaboratively to address needs



# Train Providers & Staff

- Agency wide screening
- Trauma-informed care and motivational interviewing
- Learn specific
   accommodations and
   strategies for cognitive
   and emotional/
   behavioral needs



# Approaches to Care: Screening [1 of 2]



- Encourage inclusion of recommended questions that would identify a history of head injuries
- Integrate questions into regular screening practices
- Educate on need for screening in all levels of providers (not just medical providers)
  - Screening can be done by case managers and homeless service providers

# Approaches to Care: Screening [2 of 2]



- Help identify how this information can be documented and where – and how to avoid duplication of screening
  - HMIS
  - Medical records
- Provide, encourage, and train use on the OBISSS
- Encourage proper identification of a BI so that someone's behavior doesn't get misdiagnosed and result in not accessing program services
  - Often this is identified as behavioral health or substance use

# Approaches to Care: Equipping & Supporting Staff

First, spend time to understand the program/ services, their primary mission, and day to day workings of the program

Identify or understand the program participants they have had the most challenges with and frame how BI may be contributing

Identify "champions" to help serve as an internal resource on brain injury

Provide training to staff on how to effectively identify and respond to the needs of people with BI in their services

Offer ongoing consultation and support

## Training and Equipping Staff

Provide initial education around brain injury, what it looks like, and how it affects unhoused populations

- This may be tailored to the specific population served (e.g. IPV survivors, Veterans)
- Understand overlap between brain injury and other co-occurring behavioral needs

Provide training on strategies to support people with brain injury in their programs

- This is where understanding the program and expectations is critical
- Strategies will need to be adapted to the resources available to the programs and the population served
- Collaboration with a "program champion" might be helpful to identify what strategies will be most effective in their setting

Provide training on how to modify program systems and structures to be more accessible

## Strategies for Partnerships: Collaboration [1 of 2]

Identify ways for BI and homeless services programs to work together for:

- Referrals
- Providing services
- Advocacy (community and state level)

Cross-training to build understanding the needs of services and the population(s)

Allow staff time to learn from each other across agencies

# Strategies for Partnerships: Collaboration [2 of 2]

Include community members/ people who are unhoused or with lived experience in training, advocacy, and program changes to understand where they experience barriers and how things can be improved

Ensure your BI programs are equipped to support people experiencing homelessness

- Your staff may need trauma-informed care and bias trainings
- Consider how to implement low barrier services
- Be willing to communicate with different caregivers and staff of programs

# Strategies for Partnerships: Building Pathways to Services

Identify ways to make more direct pathways to needed services between each organization

• Consider how to communicate between entities and with those that are not yet brain injury informed

How can we create warm-handoffs to help people access services and not fall through the cracks?

Integrate best practices in both service streams to support people:

- Use of peer supports, navigators, and community health workers
- Low barrier services
- Checking in with the person to see how things are going and what changes have happened

# Integration of Rehab in Housing Services

Integrate rehabilitation and brain injury providers into services where people are already receiving care

Consider health centers, behavioral health, substance use programs, and permanent supportive housing

In-house case conferencing and communication

# Advocacy

#### **Integrate Services**

- "De-silo" medical and mental health services
- Improve communications among services and providers

#### **Educate Across Systems**

 Educate systems that people encounter (criminal justice, substance use recovery etc.) on brain injury



#### **Enable Providers**

- Give opportunity for training, practice, and collaboration
- Increase provider flexibility within systems

# Advocate for Affordable & Accessible Housing

- Does our community have adequate affordable housing?
- Does our community have adequate accessible housing?

# What might this look like?

# Enable Providers

- Include time for training within regular working hours
- Provide opportunity to engage in shared learning
- Allow for time to learn and implement strategies learned



# Integrate Services

- Provide brain injury services within homeless services and/or integrate social services into BI programs
- Community case conferencing across programs and entities

# Advocate for Accessible and Affordable Housing

- Housing developed should meet the needs of the community
- Develop regulations that support equitable affordable housing development



#### Educate Across Systems

- Provide training in all entities that will encounter individuals with brain injury and/or SDOH
- Develop partnerships for learning and support



# Take-Aways and Next Steps

Internal needs assessment

Where is our organization now?

What of these recommendations can we start with?

What long-term goals do we want to work towards?

What resources exist in our community that we can connect with?

How can we support community partners in advocacy efforts?

**Questions and Reflections?** 

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